MANAGEMENT SERVICES NETWORK

2357 WARM SPRINGS RD, STE 400

COLUMBUS, GA 31904

MSN has been utilizing Chartswap.com since Sept 2015 for Billing Requests, Balance

Verifications, Balance Reductions and Insurance Updates. We ask that you please upload

your requests to Chartswap.com. Requests sent to us by mail or fax can take several

weeks to be processed and uploaded into Chartswap.

Requests must list the name of the Radiology Group (this is not Management Service

Network) as all charges are under one account number by Provider, regardless of the

facility.

You can select to have your requests sent to you for a fee by mail, fax or electronically.

Requests are filled but not available for viewing until the invoice is paid to Chartswap.

When the request is completed, a notification will be sent to the email provided by your

office.

Thank you.

Amy Powell

Legal Billing Rep

706-653-1102 XT 52165